



# QuickStart

## Guide

FastViewer - the smart solution, which connects -  
world-wide and at any time.





## Brief description

The perfect solution for teamwork and conferences - world-wide.

Show, visualize and train your customers, partners and colleagues via internet.

With FastViewer you have the possibility to invite up to 1000 participants (depending on the program used) to an active meeting at the same time allowing you to train, communicate or present different material.

The moderator, which introduces the meeting, only has to communicate the automatically generated session number or URL link to the customers, partners or colleagues (e.g. by email, direct invitation or phone).

After entering the session number, all participants are entered into the meeting.

The competitive fixed costs of the online presentation or training course far out weigh the costs of driving, travel time, accommodation expenses and room hire of the face to face event. Allow the participants to participate and interact in real time (Worldwide) with the ability to continue with their daily activities minutes after the event.

### System requirements:

Operating system: Windows ME, 2000, XP, Vista, 7, Server 2000 / 2003 / 2008

Internet access

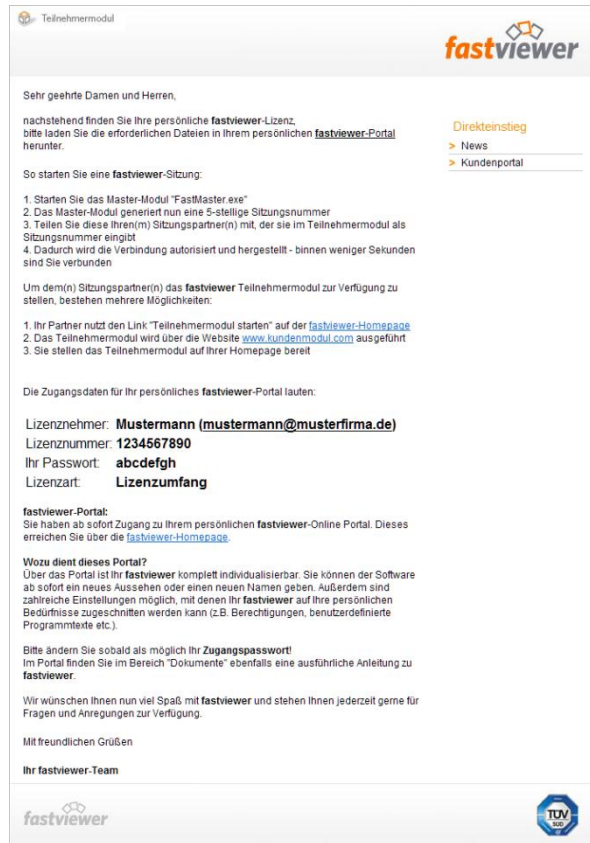
### Recommended system requirements:

Internet access with DSL 2000 Kbit/s

## Receiving license

After requesting your FastViewer license / trial version, you will receive an email, which contains the license number and the password for the access to your personal **FastViewer customer portal**.

Click on the **customer portal** on our homepage [www.fastviewer.com](http://www.fastviewer.com) in order to log you in.



**Teilnehmermodul**

**fastviewer**

Sehr geehrte Damen und Herren,

nachstehend finden Sie Ihre persönliche **fastviewer**-Lizenz, bitte laden Sie die erforderlichen Dateien in Ihrem persönlichen **fastviewer-Portal** herunter.

So starten Sie eine **fastviewer**-Sitzung:

1. Starten Sie das Master-Modul "FastMaster.exe"
2. Das Master-Modul generiert nun eine 5-stellige Sitzungsnummer
3. Teilen Sie diese Ihrem(n) Sitzungspartner(n) mit, der sie im Teilnehmermodul als Sitzungsnummer eingibt
4. Dadurch wird die Verbindung autorisiert und hergestellt - binnen weniger Sekunden sind Sie verbunden

Um dem(n) Sitzungspartner(n) das **fastviewer** Teilnehmermodul zur Verfügung zu stellen, bestehen mehrere Möglichkeiten:

1. Ihr Partner nutzt den Link "Teilnehmermodul starten" auf der [fastviewer-Homepage](#)
2. Das Teilnehmermodul wird über die Webseite [www.kundenmodul.com](http://www.kundenmodul.com) ausgeführt
3. Sie stellen das Teilnehmermodul auf Ihrer Homepage bereit

Die Zugangsdaten für Ihr persönliches **fastviewer**-Portal lauten:

Lizenznehmer: **Mustermann (mustermann@musterfirma.de)**  
 Lizenznummer: **1234567890**  
 Ihr Passwort: **abcdefgh**  
 Lizenzart: **Lizenzumfang**


**fastviewer-Portal:**  
 Sie haben ab sofort Zugang zu Ihrem persönlichen **fastviewer**-Online Portal. Dieses erreichen Sie über die [fastviewer-Homepage](#).

**Wozu dient dieses Portal?**  
 Über das Portal ist Ihr **fastviewer** komplett individualisierbar. Sie können der Software ab sofort ein neues Aussehen oder einen neuen Namen geben. Außerdem sind zahlreiche Einstellungen möglich, mit denen Ihr **fastviewer** auf Ihre persönlichen Bedürfnisse zugeschnitten werden kann (z.B. Berechtigungen, benutzerdefinierte Programmtexte etc.).

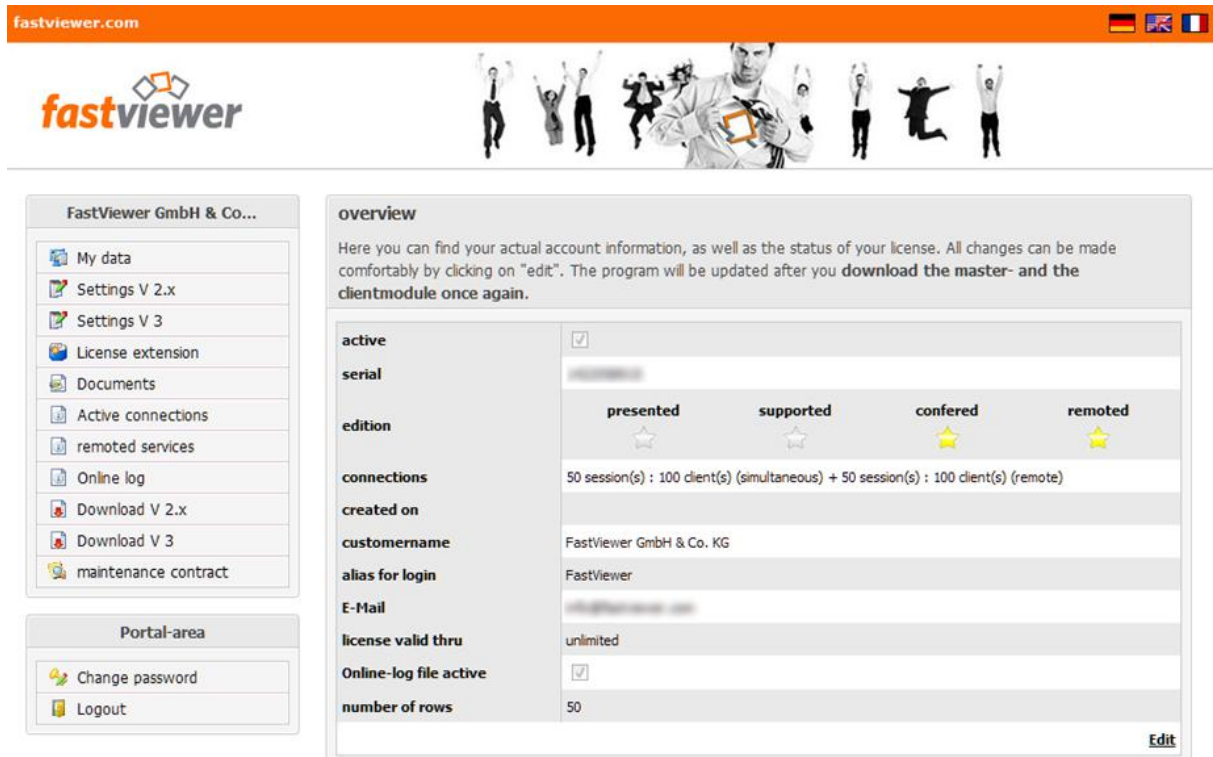
Bitte ändern Sie sobald als möglich Ihr **Zugangspasswort!**  
 Im Portal finden Sie im Bereich "Dokumente" ebenfalls eine ausführliche Anleitung zu **fastviewer**.


Wir wünschen Ihnen nun viel Spaß mit **fastviewer** und stehen Ihnen jederzeit gerne für Fragen und Anregungen zur Verfügung.


Mit freundlichen Grüßen  
 Ihr **fastviewer**-Team

**fastviewer** 

After the login you get onto the following page:



**fastviewer.com** 

**fastviewer** 

**FastViewer GmbH & Co...**

- My data
- Settings V 2.x
- Settings V 3
- License extension
- Documents
- Active connections
- remoted services
- Online log
- Download V 2.x
- Download V 3
- maintenance contract

**Portal-area**

- Change password
- Logout

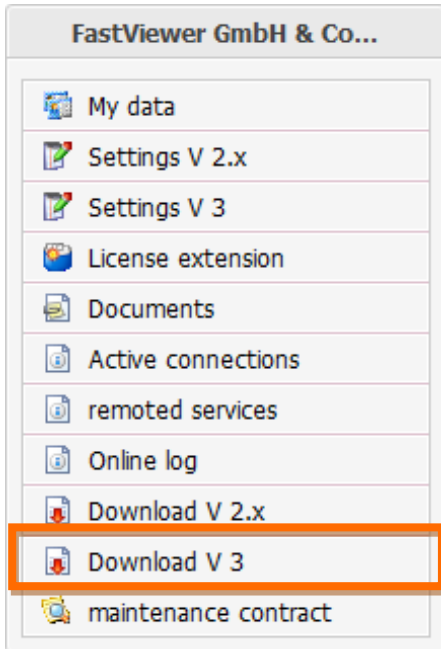
**overview**

Here you can find your actual account information, as well as the status of your license. All changes can be made comfortably by clicking on "edit". The program will be updated after you **download the master- and the clientmodule once again.**

<b>active</b>	<input checked="" type="checkbox"/>			
<b>serial</b>	[REDACTED]			
<b>edition</b>	presented	supported	confered	remoted
	☆	☆	★	★
<b>connections</b>	50 session(s) : 100 client(s) (simultaneous) + 50 session(s) : 100 client(s) (remote)			
<b>created on</b>				
<b>customername</b>	FastViewer GmbH & Co. KG			
<b>alias for login</b>	FastViewer			
<b>E-Mail</b>	[REDACTED]			
<b>license valid thru</b>	unlimited			
<b>Online-log file active</b>	<input checked="" type="checkbox"/>			
<b>number of rows</b>	50			

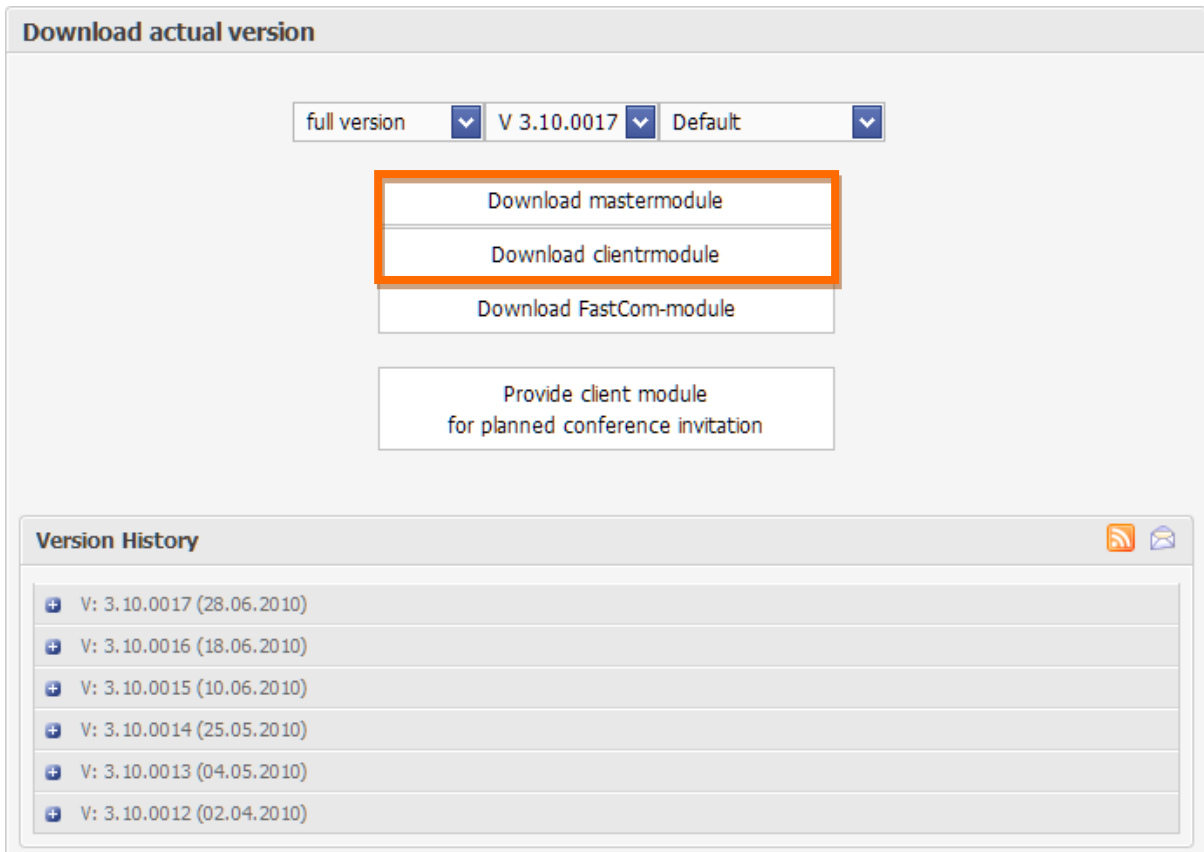
**Edit**

## Download



You can download the **version 3** modules here.

Download on this page the **mastermodule** and the **clientmodule**:

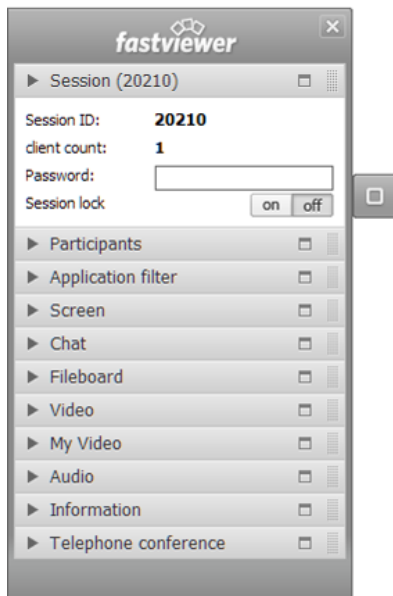


## How to connect with FastViewer

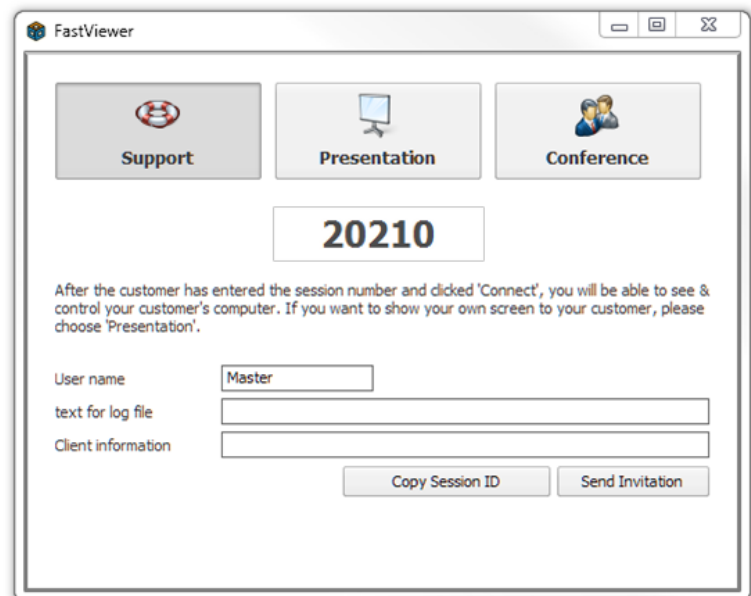
The master module „FastMaster.exe“ contains your license and should not be passed on to customers. This module represents the meeting initiator.

The client module “FastClient.exe” can be passed on at will. For example you can put this module on your website, so that it is available for your customers or also business partners. The size of the module permits also the dispatch by email to ensure a fastest possible and spontaneous communication.

In order to begin a meeting, you start the master module „FastMaster.exe“. After the start and the connection to the appropriate communication server, the opened module appears:



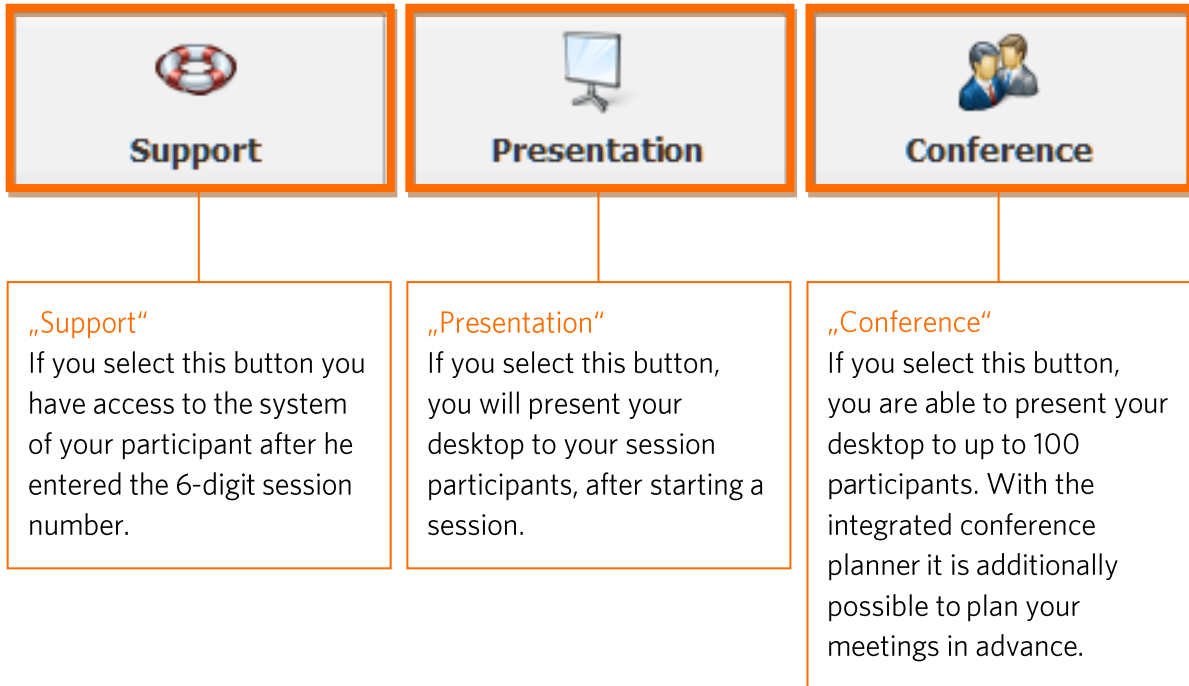
FastViewer Sidebar





FastViewer start dialogue

The opened **FastViewer master module** consists of two main elements. On the one hand the **FastViewer Sidebar**, which makes the functions and options available, on the other hand the „**start dialogue**“, which represents the started functions. Depending on acquired edition they differ.

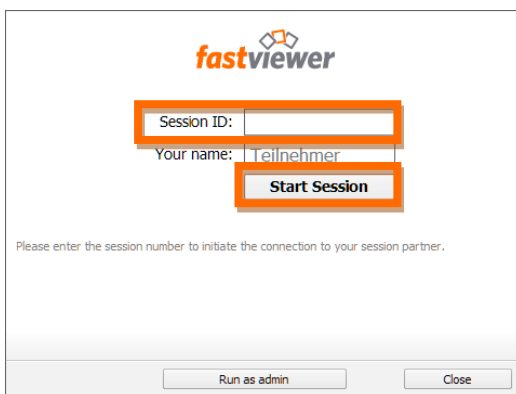
For starting a session, click on the desired button (e.g. the button „**Support**“ as noted in the graphic above).



To improve the overview the „FSB“ can be retracted and extended by clicking on the den Sidebar-button (  /  ).

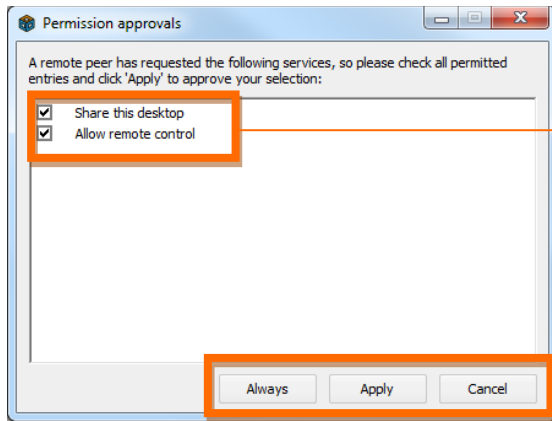
The participants start the **FastViewer client module** (FastClient.exe), e.g. by downloading it from your homepage.

After the start the following window pops-up:



To establish the connection the participant(s) has to enter the meeting number (for a conference additionally the password selected by the master) and click on „**Connect**“.  
(If a password is used, there will be a prompt afterwards.)

The participant then receives the following request:



„Release this desktop“: if this is activated, then your opponent has the possibility to have a look at your desktop. „Permit remote control“ (only support/conference) permits your opponent the access to your PC.

By clicking on „Always“ the access for the desktop is permanent granted during this session. „Agreeing“ gives a unique release. With a new access the inquiry has to be granted again. With one click on „Cancel“ the access will be denied.

After the release the connection is established.



## Legal references

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FastViewer GmbH & Co. KG has written this manual with care attention to detail. Accuracy however cannot be guaranteed. For Mistakes in technical or typographical FastViewer GmbH & Co. KG is not responsible.

If you should have correction or improvement suggestions, please send us an email.

Thank you for your effort.

You will find further information about the products of FastViewer at [www.fastviewer.com](http://www.fastviewer.com)

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## Contact

Dear customer / prospective customer,

If you have any further questions, please do not hesitate to contact us:

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[www.fastviewer.com](http://www.fastviewer.com)

### Technical Support:

If you need any technical support,  
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e-mail. [support@fastviewer.com](mailto:support@fastviewer.com)



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